

ELECTRIC RATES

MOHAVE ELECTRIC COOPERATIVE, INCORPORATED

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 Bullhead City, Arizona 86442
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 Title: CEO/General Manager
 Decision No. 76020
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STANDARD OFFER TARIFF

**OPTIONAL PREPAID SMALL COMMERCIAL SERVICE-ENERGY RATE
 SCHEDULE PSCS-E**

Availability

In the Cooperative's Certificated Area to standard offer small commercial-energy customers otherwise served under the Cooperative's Rate Schedule SCS-E where the Cooperative's facilities are of adequate capacity and the required phase and suitable voltage and necessary equipment are all in existence on and adjacent to the premises served.

Application and Type of Service

Applicable to qualifying services receiving alternating current, single phase, 60 Hertz, at available secondary voltages where service is provided through a single meter where the customer elects this optional prepaid service. This rate is not available to time of use or net metering customers or three phase service. This rate is not suitable for customers that are unable or unwilling to receive, recognize and respond to low balance warnings or to reach and push the reconnect button located at the meter whenever service is disconnected. This rate is not applicable to standby, supplementary or resale service.

Monthly Rate (Same as Schedule SCS-E with customer charge as per day rate)

SM COMMERCIAL-ENERGY PSCS-E	Power Supply	Distribution Charges				Total Rate
		Metering	Meter Reading	Billing	Access	
Customer Charge (\$/Customer/Day)		\$0.0934	\$0.0312	\$0.1946	\$0.4616	\$0.7808
Energy Charge (\$/kWh)	\$0.088094				\$0.015393	\$0.103487

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 DECISION #: 76020

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The greater of the following, not including any purchased power cost adjustor or any other adder approved by the Arizona Corporation Commission:

1. The Customer Charge
2. The amount specified in the written contract between the Cooperative and the customer.

Billing Adjustments and Adders

This rate is subject to all billing adjustments outlined in Schedule A.

Other Charges

Other charges may be applicable subject to approval by the Arizona Corporation Commission.

Rules and Regulations

The Rules and Regulations of the Cooperative as on file with the Arizona Corporation Commission shall apply to customers provided service under this Service Schedule where not expressly inconsistent with this Service Schedule. MEC's compliance with the applicable provisions of its rules governing Establishment of Service (A.A.C. R14-2-203), Billing and Collection (A.A.C. R14-2-210) and Termination of Service (A.A.C. R14-2-211) is waived.

Prepaid Service – Express Conditions

1. Application for Optional Prepaid Service: To receive optional prepaid service the customer shall:
 - a. Be a standard service small commercial-energy customer (including providing a completed Membership Application) meeting the requirements set forth above under Availability and Application and Type of Service.
 - b. Execute a Prepaid Metering Agreement requesting this optional service.
 - c. Pay any outstanding balance or pay an agreed upon portion of the outstanding balance and enter into a payment agreement pursuant to Subsection 110-G of the Cooperative's rules and regulations.
 - d. Pay the Cooperative's Establishment Fee and an agreed upon prepay amount of not less than \$100.00 upon subscribing to the prepaid metering option.
 - e. Have voice message, e-mail or text message capability in order to receive the messages and low balance alerts. Customers must have at least two reliable methods of receiving messages and low balance alerts, but one can be through a backup contact person.
2. Customer Deposits:
 - a. No additional customer deposit will be required. Prepayments are not deemed deposits and are not eligible for interest pursuant to Subsection 102-C 3.d. of the Cooperative's rules and regulations.
 - b. Deposits of an existing customer electing to receive optional prepaid service under this rate schedule shall first be applied against any outstanding bill. Once the remaining deposit is subject to refund pursuant to Subsection 102-C 3.c. of the Cooperative's rules and regulations, any balance will be applied to their prepaid account.

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SCHEDULE PSCS-E

3. Account Information and Billing:
- a. Monthly statements will still be generated for service provided under this optional prepaid service rate schedule covering monthly usage during the billing cycle.
 - b. Account information relating to a customer's remaining prepaid balance can be accessed through:
 - 1) The Cooperative's business offices during normal business hours.
 - 2) Integrated Voice Recognition (IVR) at 1-877-371-9379 (select Option #1).
 - 3) On line at www.mohaveelectric.com 24 hours a day.
 - c. The Cooperative shall update the remaining prepaid balance at least once each business day, subject to system operational difficulties.
 - d. Historical average daily usage information will be available on line or at the Cooperative's business offices. Actual daily usage can only be secured through the Cooperative's business offices, or on line.
 - e. The billing information made available on line and through the Cooperative's business office shall contain the minimum bill information set forth in Subsection 110-A of the Cooperative's rules and regulations, except that daily billed kWh usage shall only be available through the Cooperative's business offices or on line and no kW demand will be provided.
4. Payments: The small commercial-energy customer may make subsequent prepayments as often as desired by making payments in person at the Cooperative's office, or by mailed check; or any time, including after hours, by utilization of the Cooperative's electronic payment system found on the Cooperative's website, or the Cooperative's IVR remote payment system at no cost in fees to the small commercial-energy customer. The website and IVR payment systems require a minimum payment of \$5.00.
5. Disconnection: Disconnection of prepaid service may be made remotely without an on-site visit when the customer's prepaid balance reaches zero, except that no disconnection shall occur:
- a. When the local weather forecast, as predicted by the National Oceanographic and Administration Service, indicates that the temperature will not exceed 32 degrees Fahrenheit for the next day's forecast. The ACC may determine that other weather conditions are especially dangerous to health as the need arises.
 - b. Outside normal business hours: Normal business hours are Monday – Friday, excluding Cooperative recognized holidays. The actual dates of all holidays for the calendar year will be posted on the Cooperative's website.
6. Notice: In lieu of written notice of disconnect pursuant to Subsection 111-C of the Cooperative's rules and regulations, the Cooperative shall notify the customer by electronic mail or text messaging, where provided, and by interactive voice response phone call at the number provided by the customer reminding the small commercial-energy customer that additional prepaid funds are necessary as the current prepaid amount becomes nearly consumed.
- a. Notice shall be generated daily once the customer's credit balance is less than:
 - 1) \$25.00 from October 1 to February 28 or 29

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- 2) \$35.00 from March 1 to June 30
- 3) \$50.00 from July 1 to September 30

7. Re-Establishing Disconnected Service:

- a. Should the small commercial-energy customer neglect to make payment prior to disconnection, an additional payment to restore the prepaid balance to not less than \$50.00 is necessary to re-establish service. Payment may be made through any of the means described above in paragraph (4). Service will be restored no later than the following business day. For the customer's safety and to protect property, the customer must then push the reset button at the meter to re-establish service.
- b. An account will be closed if the disconnected service has not been re-established within ten (10) days after disconnection. The Cooperative (i) will notify the customer the account is closed in the same manner the customer received messages and alerts of a low balance and (ii) will also mail a final bill for all unpaid charges to the customer's last known address on file with the Cooperative. In addition to satisfying paragraph 7a, the customer must pay an Establishment Fee to re-establish a closed account.

8. Opting In or Out of Prepaid Service:

- a. Any small commercial-energy customer of the Cooperative may opt-in or opt-out of prepaid metering service at any time; however, the small commercial-energy customer may change rate options no more than two (2) times in a calendar year, including the initial election of the prepaid metering option.
- b. Any small commercial-energy customer who opts-out of this rate and continues service with the Cooperative will be required to:
 - 1) Pay an Establishment Fee, and
 - 2) Re-establish credit with the Cooperative as set forth in Subsection 102-E of the Cooperative's rules and regulations.
- c. Any prepaid balance that remains at the time of transfer to another rate schedule will be applied toward the Establishment Fee, then toward the deposit, then to any balance remaining under a payment agreement and finally, if any balance still remains, as a credit on the first billing.

Contract

If service is requested in the Cooperative's Certificated Area and the provision outlined in the Availability Clause of this rate tariff cannot be met, it will be necessary for the Cooperative and customer to mutually agree, in a written contract, on the conditions under which service will be made available.

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