

# Mohave Member Energy Assistance Program

## *Members Helping Members*

At Mohave Electric Cooperative's 64th Annual Meeting, members unanimously approved an amendment change to existing bylaws enabling Mohave to implement "Mohave Member Energy Assistance Program, Members Helping Members." The new utility assistance program is designed to help low income members who live at or below the current Federal poverty level and by no fault of their own are facing a crisis in their household.

Financial assistance will be determined on a case by case basis up to a maximum of \$200 per household. If eligible, checks will be made payable to MEC for payment on member's account. Rates will not be affected by the new program.

The Southern Nevada Transit Coalition (SNTC) River Fund located in Laughlin, Nevada, will administer the Members Helping Members program to qualifying Mohave members.



*Commitment to Community*



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### ***How can I find out if I qualify?***

Upon completion of an application, call the SNTC River Fund at (702) 561-2576 for a confidential interview.

### ***Do I need an appointment to be considered?***

Yes. Because the SNTC River Fund is staffed with volunteers, you must make an appointment for an interview.

### ***If I meet the qualifications, can I get help every month?***

No. The criteria for assistance specifies the funding is available for emergency or crisis situations and is not intended to be used to subsidize monthly electric bills.

### ***Are there administrative costs for the program?***

No. The SNTC River Fund, a volunteer based organization, is administering the program at no cost.

### ***Can this assistance be used for my other utility bills?***

No. The fund is for Mohave Electric bills only.

### ***Can I have income and still qualify?***

Yes. Assistance is determined on a case by case basis.

Call the Southern Nevada Transit Coalition River Fund for information at (702) 561-2576 or to schedule a confidential appointment. Applications are available at Mohave Electric's Customer Service Office, 928 Hancock Road or visit our website at:  
[www.mohaveelectric.com](http://www.mohaveelectric.com).



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