



Online Member Services Have Arrived!

Now you can make payments...

Online: www.mohaveelectric.com

- Secured Account Access
- Credit Card, Debit Card Or eCheck

By Phone:

with the Interactive Voice Response System (IVR)

- Credit Card, Debit Card Or eCheck
- 24 Hours Per Day, 7 Days A Week

At Our Customer Service Office:

in our new Member Resource Center

- Internet Access To Make Payments
- Payments By Phone (IVR)

Mohave members can now enjoy the flexibility and convenience of our new system. Customer service representatives are available to assist you through the transition. Visit our website at www.mohaveelectric.com for additional updates.

All Mohave members have secured account access to view personal account information.

24 hours per day, 7 days a week.

Visit: www.mohaveelectric.com

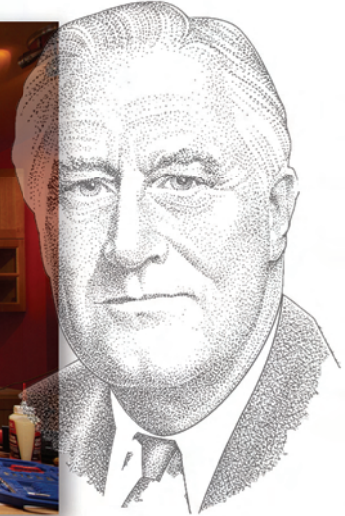


CELEBRATE WITH US DURING MEMBER APPRECIATION DAYS...

Stop by our Customer Service Office at 928 Hancock to celebrate Member Appreciation Days during National Co-op Month. Each Wednesday in October we will be serving coffee, cookies and popcorn from 10 am to 2 pm.

October – National Co-op Month

Electric Cooperatives – built by the people for the people



National Cooperative Month celebrates the greatest government/citizen partnership in American history. May 2010 marked the 75th anniversary of the creation of the Rural Electrification Administration, an instrumental first step in the electric cooperative movement. When President Franklin Roosevelt signed the executive order creating the REA in 1935, it was the beginning of affordable electric services to consumers in outlying areas.

For years, investor-owned power companies would not provide electricity to sparsely populated areas because it wasn't profitable. Electric cooperatives were created by citizens working together to fill that void. One of the greatest engineering feats of the twentieth century, the success of the electric co-op is reflected in the infrastructure of poles and wires stretching from coast to coast.

Cooperatives are not-for-profit, member-owned, and are run largely by the people who live and work in the communities they serve. The co-op model exists solely to provide its members the highest possible service at the lowest possible cost consistent with sound business principles.

Cooperatives clearly matter to American society. With increasing concerns about our nation's economy, co-ops show an uncommon loyalty and commitment to their communities. Cooperatives operate with a shared set of values: honesty, openness, caring for others and social responsibility.

Innovation, Accountability, Integrity, and Commitment to Community are Mohave's foundation. We are more than a business, we are your neighbor. We are proud to be your cooperative and celebrate the roles, accomplishments, and contributions our nation's cooperatives have made.

OPERATION COOL SHADE

Remember to pick up your trees on Sat., Nov. 6 from 7 a.m. to 1 p.m. at the Bullhead City Public Works parking lot (across from the Bullhead City Complex at 1255 Marina Blvd). Bring your yellow contract copy. Tree sales end Oct. 5, or when sold out.

No trees will be sold on November 6.
Questions? Call (928) 763-1100.



Hurry – time is almost up.

BUDGET BILLING PLAN

Registration for the Budget Payment Plan ends October 31. Visit our website at www.mohaveelectric.com or call our billing department at 928-763-4115 for more information.



Helping Members Use Energy Wisely!